



# Instruction Manual

## Main Street Staging Cabinets

Model No. 2343, 2344, 2344HO, 2345



**Model 2343 and  
Model 2344 (shown)**



**Model 2344HO and  
Model 2345 (shown)**





**GOLD MEDAL® PRODUCTS CO.**


10700 Medallion Drive, Cincinnati, Ohio 45241-4807 USA




# SAFETY PRECAUTIONS


	<b>⚠ DANGER</b>
	<p>Machine must be properly grounded to prevent electrical shock to personnel. Failure to do so could result in serious injury, or death. DO NOT immerse any part of this equipment in water. DO NOT use excessive water when cleaning. Keep cord and plug off the ground and away from moisture. Always unplug the equipment before cleaning or servicing. Make sure all machine switches are in the OFF position before plugging the equipment into the receptacle.</p> <p>008_051514</p>

	<b>⚠ DANGER</b>
	<p>Improper installation, adjustment, alteration, service, or maintenance can cause property damage, injury, or death. Any alterations to this equipment will void the warranty and may cause a dangerous condition. NEVER make alterations to this equipment. Read the Installation, Operating, and Maintenance Instructions thoroughly before installing, servicing, or operating this equipment.</p> <p>014_051514</p>

	<b>⚠ WARNING</b>
	<p>ALWAYS wear safety glasses when servicing this equipment.</p> <p>010_010914</p>



	<b>⚠ WARNING</b>
	<p>No user serviceable parts inside. Refer servicing to qualified service personnel.</p> <p>011_051514</p>

	<b>⚠ WARNING</b>
	<p>Read and understand operator's manual and all other safety instructions before using this equipment. To order copies of the operator's manual go to <a href="http://gmpopcorn.com">gmpopcorn.com</a> or write to Gold Medal Products Co., 10700 Medallion Drive, Cincinnati, OH 45241 USA 1-(800)-543-0862</p> <p>022_060215</p>

	<b>⚠ WARNING</b>
	<p>DO NOT allow direct contact of this equipment by the public when used in food service locations. Only personnel trained and experienced in the equipment operation may operate this equipment. Carefully read all instructions before operation.</p> <p>012_010914</p>



## SAFETY PRECAUTIONS (continued)

	 <b>WARNING</b>
	This machine is NOT to be operated by minors. <span data-bbox="1317 428 1409 445">007_010914</span>

**Note:** Improvements are always being made to Gold Medal's equipment. This information may not be the latest available for your purposes. It is critical that you call Gold Medal's Technical Service Department at 1-800-543-0862 for any questions about your machine operations, replacement parts, or any service questions. (Gold Medal Products Co. does not assume any liability for injury due to careless handling and/or reckless operation of this equipment.)

# INSTALLATION INSTRUCTIONS

## Inspection of Shipment

After unpacking, check thoroughly for any damage which may have occurred in transit. Claims should be filed immediately with the transportation company. The warranty does not cover damage that occurs in transit, or damage caused by abuse, or consequential damage due to the operation of this machine, since it is beyond our control (reference warranty in back of manual).

## Manual

Read and understand the operator's manual and all other safety instructions before using this equipment. To order copies of the operator's manual go to [gmpopcorn.com](http://gmpopcorn.com) or write to Gold Medal Products Co., 10700 Medallion Drive, Cincinnati, OH 45241 USA 1-(800)-543-0862.

## Model Description

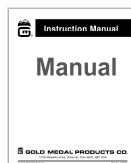
**Model 2343:** 30 inch wide Staging Cabinet – one door, left hand control box with a single blower.

**Model 2344:** 36 inch wide Staging Cabinet - one door, left hand control box with a single blower.

**Model 2344HO:** 36 inch wide High Output Staging Cabinet - one door, left and right hand control boxes with dual blowers.

**Model 2345:** 48 inch wide Staging Cabinet - one door, left and right hand control boxes with single blowers.

## Items Included with this Unit



**Instruction  
Manual**



**Registration  
Warranty Card**

## Setup for Use

1. Remove all packaging and tape prior to operation.
2. Place unit on a sturdy, level base for use.
3. After setup, the unit should be cleaned prior to use (see Care and Cleaning section of this manual).





## Electrical Requirements

The following power supply must be provided:

**2343, 2344:** 120 V~, 780 W, 60 Hz

**2344HO:** 120 V~, 1530W, 60 Hz


**2345:** 120 V~, 1560W, 60 Hz

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A certified electrician must furnish sufficient power for proper machine operation and install any supplied receptacle. We recommend this equipment be on a dedicated and protected circuit. Failure to wire properly will void the warranty and may result in damage to the machine. It is Gold Medal Products Co.'s recommendation that this machine be plugged directly into a wall outlet. The use of extension cords is not recommended due to safety concerns, and may cause sacrificed and/or reduced performance. Make sure cord is located to prevent a trip hazard or unit upset.

## Before You Plug In Machine

1. Make sure all machine switches are OFF before plugging equipment into receptacle.
2. Make sure wall outlet can accept the grounded plugs (where applicable) on the power supply cord.
3. The wall outlet must have the proper polarity. If in doubt, have a competent electrician inspect the outlet and correct if necessary.
4. **DO NOT** use a grounded to un-grounded receptacle adapter (where applicable).
5. Install unit in a level position.

	 <b>CAUTION</b>
	<p>If the supply cord is damaged, it must be replaced by Gold Medal Products Co., its service agent or similarly qualified persons in order to avoid a hazard.</p> <p>039_080614</p>

# OPERATING INSTRUCTIONS

## Controls and Their Functions

### POWER SWITCH

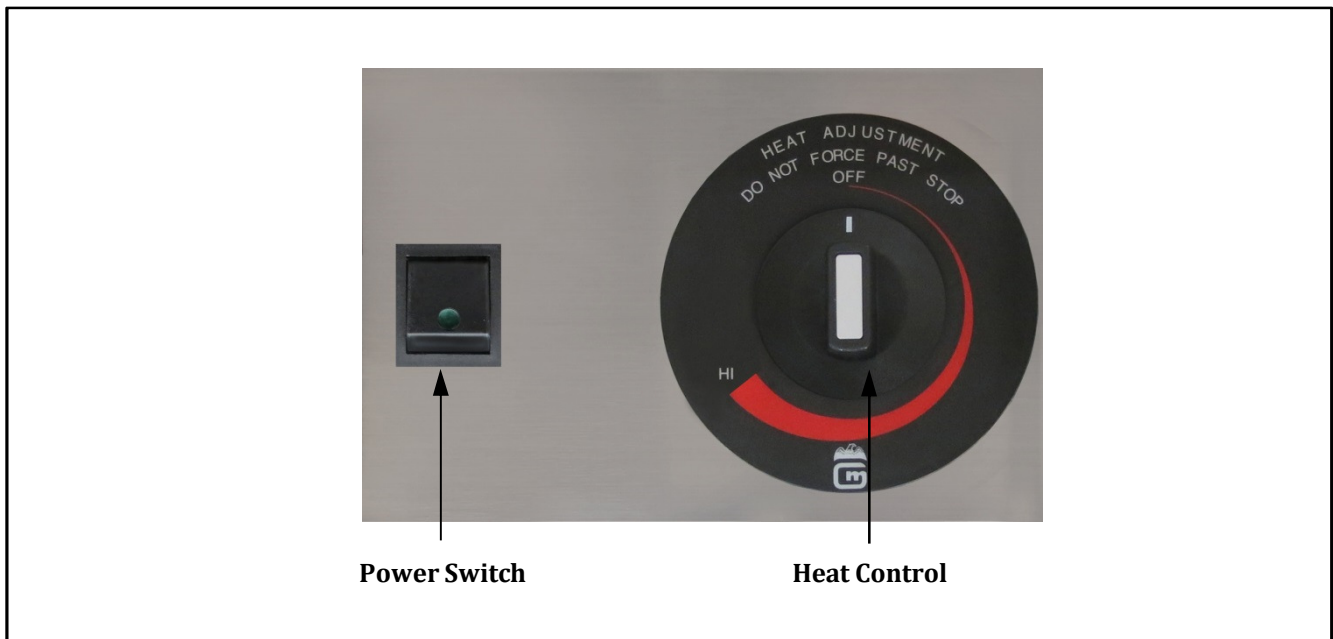
Two position, ON/OFF lighted rocker switch.

**Left Hand Power Switch** (all Models) - supplies power to the cabinet lighting, and to the left hand blower and heat control. The green switch light ON indicates there is power to these features.

**Right Hand Power Switch** (Models 2344HO and 2345) - supplies power to the right hand blower and heat control.

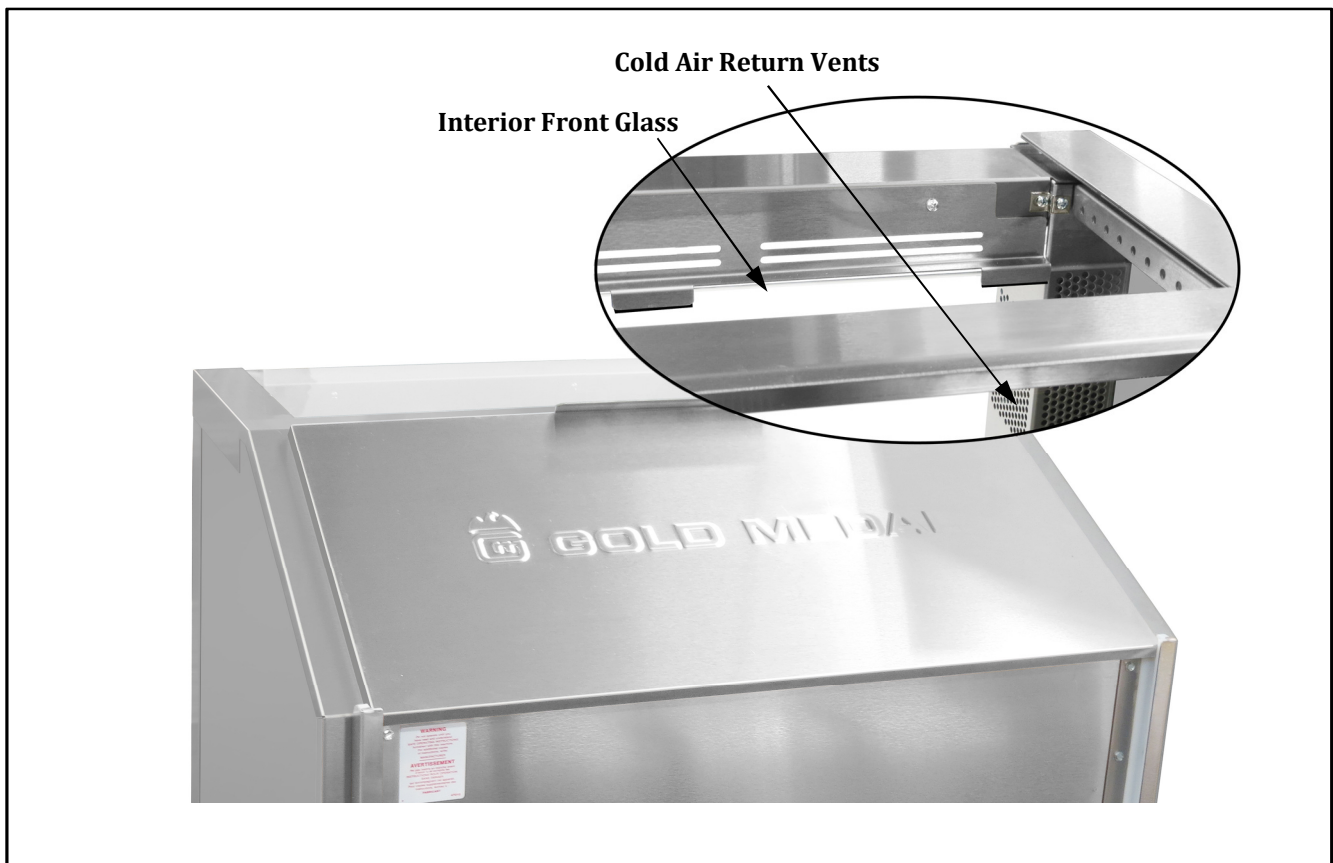
### HEAT CONTROL

Variable heat control(s) - adjusts the temperature of the heat element(s) from OFF to HI.





## Operating Instructions

1. Load unit with popped popcorn. The popcorn should be sifted in the popper prior to loading into the Staging Cabinet.  
DO NOT fill above the cold air return vents, this will obstruct air flow and may allow pieces of popcorn to fall into air duct or in front of the interior front glass (if applicable).
2. Flip Power Switch(s) ON to turn on the LED display lights, blower, and to supply power to the heat control(s).
3. Set/adjust heat control dial as needed.
4. Keep door(s) of unit closed when not loading or serving popcorn.





## Care and Cleaning

	 <b>DANGER</b>
	Machine must be properly grounded to prevent electrical shock to personnel. <b>DO NOT immerse in water.</b> Always unplug the equipment before cleaning or servicing. <span style="float: right;">025_020314</span>

Good sanitation practice demands that all food preparation equipment be cleaned regularly (only use non-toxic, food grade cleaners). A clean looking, well-kept machine is one of the best ways of advertising your product.

Follow the directions below to clean and sanitize the unit each day after use.



1. Turn machine OFF, unplug unit and allow it to cool before attempting to clean.
2. Clean all pans/accessories in order to sanitize them before each use.
3. Clean mirror finish surfaces and glass panels with glass cleaner. Gold Medal Watchdog Glass Cleaner (Item No. 2588) is recommended.  



Ammonia cleaners will damage plastic panels. Use only non-ammonia cleaners, such as Gold Medal Watchdog Glass Cleaner (Item No. 2588).
4. Wipe stainless steel parts with a clean cloth and cleaner designed for stainless steel, such as Gold Medal Watchdog Stainless Cleaner (Item No. 2088).  
**DO NOT** use oven cleaners or abrasive materials as they will damage parts of machine.








# MAINTENANCE INSTRUCTIONS

	 <b>DANGER</b>
	<p>Machine must be properly grounded to prevent electrical shock to personnel. Failure to do so could result in serious injury, or death. DO NOT immerse any part of this equipment in water. DO NOT use excessive water when cleaning. Keep cord and plug off the ground and away from moisture. Always unplug the equipment before cleaning or servicing. Make sure all machine switches are in the OFF position before plugging the equipment into the receptacle.</p> <p>008_051514</p>

	 <b>DANGER</b>
	<p>Improper installation, adjustment, alteration, service, or maintenance can cause property damage, injury, or death. Any alterations to this equipment will void the warranty and may cause a dangerous condition. This appliance is not intended to be operated by means of an external timer or separate remote-control system. NEVER make alterations to this equipment. Read the Installation, Operating, and Maintenance Instructions thoroughly before installing, servicing, or operating this equipment.</p> <p>014_020416</p>

	 <b>WARNING</b>
	<p>No user serviceable parts inside. Refer servicing to qualified service personnel.</p> <p>011_051514</p>

	 <b>CAUTION</b>
	<p>THE FOLLOWING SECTIONS OF THIS MANUAL ARE INTENDED ONLY FOR QUALIFIED SERVICE PERSONNEL WHO ARE FAMILIAR WITH ELECTRICAL EQUIPMENT. THESE ARE NOT INTENDED FOR THE OPERATOR.</p> <p>027_010914</p>



## ORDERING SPARE PARTS

1. Identify the needed part by checking it against the photos, illustrations, and/or parts list.
2. Use only approved replacement parts when servicing this unit.
3. When ordering, please include part number, part name, and quantity needed.
4. Please include your model number, serial number, and date of manufacture (located on the machine nameplate/data plate) with your order.
5. Address all parts orders to:

Parts Department  
Gold Medal Products Co.  
10700 Medallion Drive  
Cincinnati, Ohio 45241-4807

Or, place orders by phone or online:

Phone: (800) 543-0862  
(513) 769-7676  
Fax: (800) 542-1496  
(513) 769-8500  
E-mail: [info@gmpopcorn.com](mailto:info@gmpopcorn.com)  
Web Page: [gmpopcorn.com](http://gmpopcorn.com)

## Replacing Broken Glass

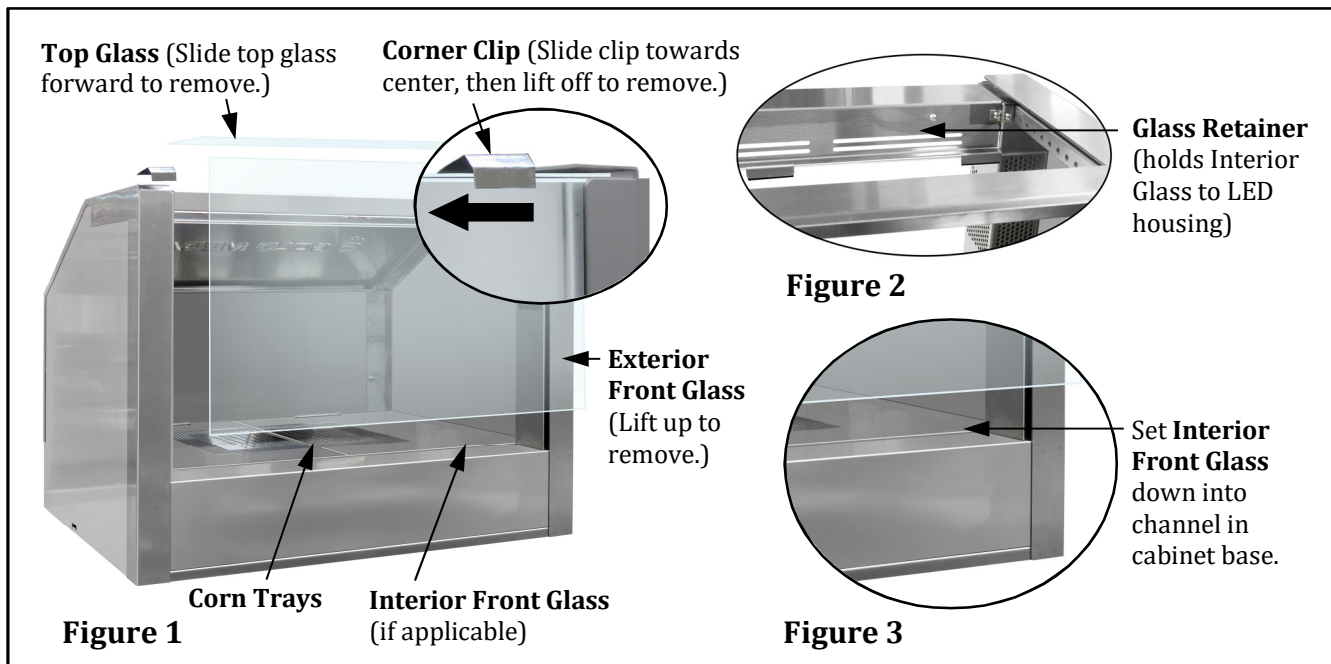
Broken glass panels can be easily replaced. Gold Medal Products Co. does not ship glass. It can be obtained from a local glass shop; always purchase tempered glass.

### GLASS DIMENSIONS

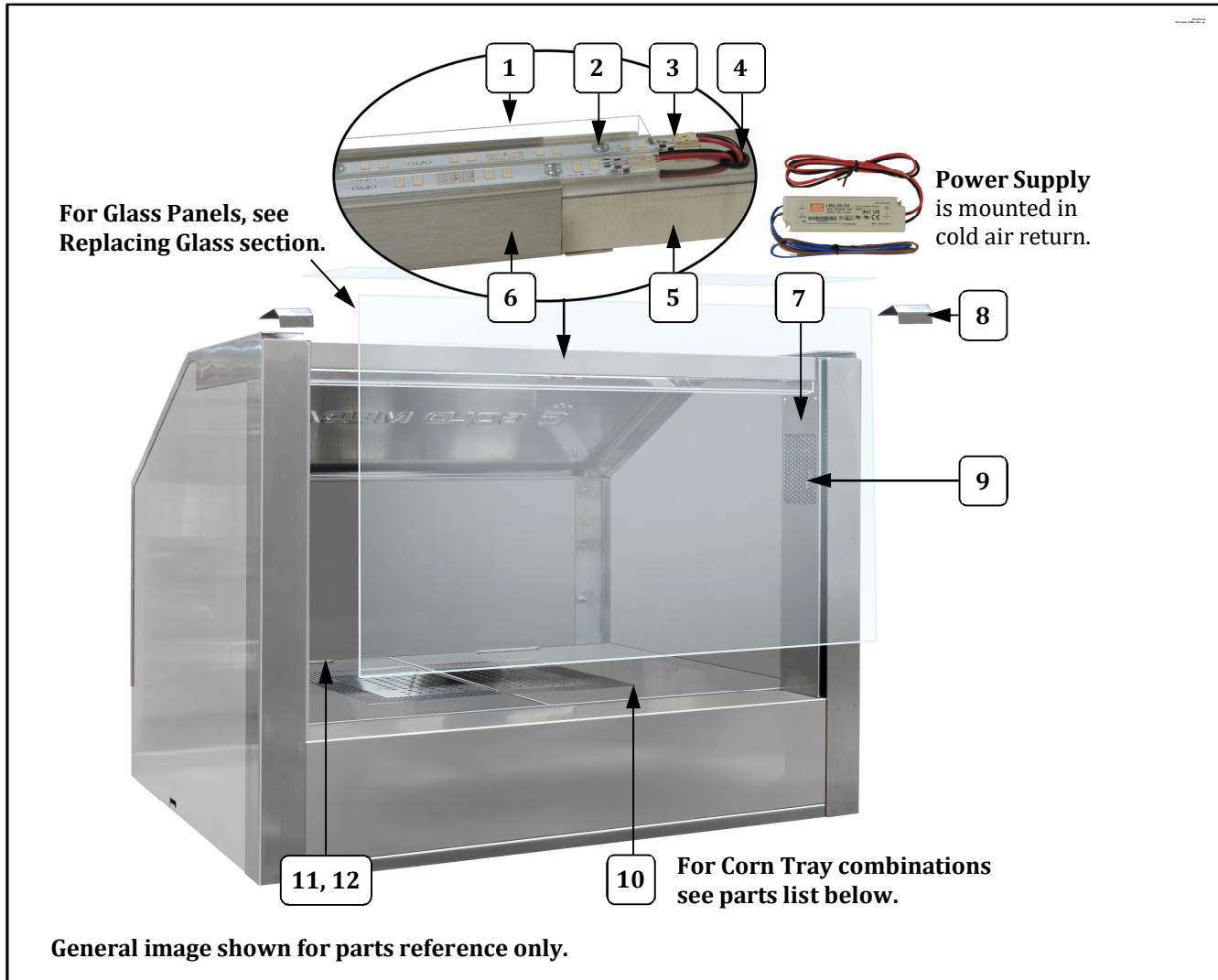
Glass	2343 (30" Unit)	2344 Series (36" Unit)	2345 (48" Unit)
Top Glass	29.688" X 12.672" X 1/4"	35.688" X 12.672" X 1/4"	47.688" X 12.672" X 1/4"
Exterior Front Glass	29.688" X 19.453" X 1/4"	35.688" X 19.453" X 1/4"	47.688" X 19.453" X 1/4"
Interior Front Glass (if applicable)	29.5" X 17.938" X 1/4"	35.5" X 17.938" X 1/4"	47.5" X 17.938" X 1/4"

### Steps to Remove Glass Panels

1. With machine OFF, unplug unit before attempting to replace any glass.
2. Carefully remove all loose pieces of glass (all glass panels may need to be removed to thoroughly clean unit of broken glass).
3. Remove corn trays and dividers (if applicable).
4. Remove the two corner clips holding the glass panels (slide corner clip towards center of unit, then lift off to remove; see Figure 1).
5. Slide top glass out of unit, top glass must be removed to access front glass panel(s).
6. The exterior front glass panel can now be lifted out of the unit.
7. Units with an interior front glass panel - remove glass retainer from LED housing (see Figure 2), then lift interior front glass out of channel in cabinet base (when reinstalling, ensure glass sits down into channel, see Figure 3).
8. Once unit is thoroughly cleaned, reinstall glass using the steps above as reference.



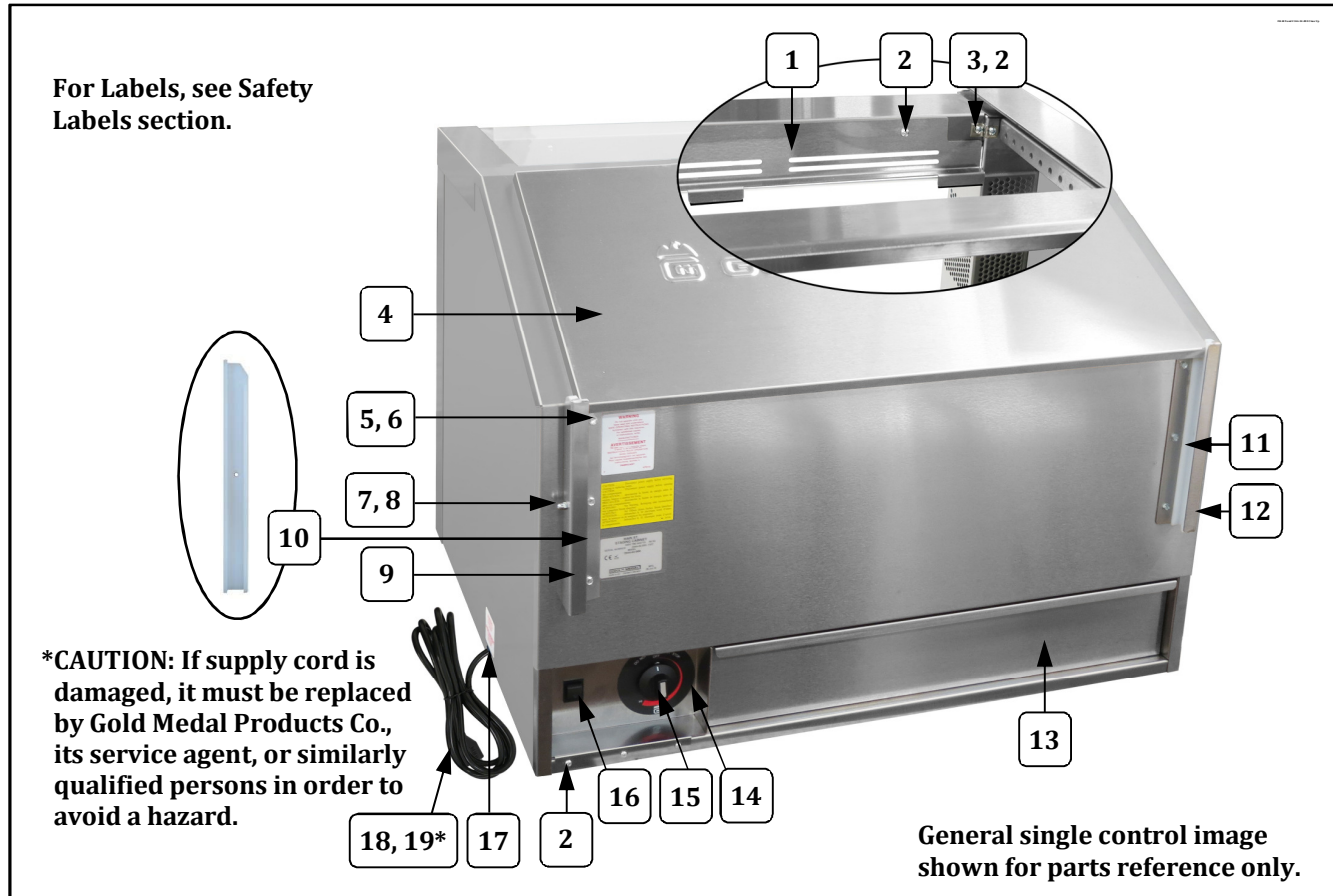
## Cabinet Exterior – Front View



Item	Parts Description	Part Number			
		2343 (30" Unit)	2344 (36" Unit)	2344HO (36" Unit)	2345 (48" Unit)
1	LIGHT SHIELD (clear cover)	111623	111620	111620	111617
2	SCREW #8-32 X 3/8 PAN HD PH	74141	74141	74141	74141
3	LED STRIP WARM WHITE	55442	55442	55442	55442
4	BUSHING, SNAP .500 IN	47236	47236	47236	47236
5	LED MOUNT PLATE	111622	111619	111619	111616
6	LIGHT ENCLOSURE	111621	111618	111618	111615
7	POWER SUPPLY 24VDC 20W	55394	55394	55394	55394
8	CORNER CLIP	39431	39431	39431	39431
9	COLD AIR RETURN	69120	69120	69120	69120
10	END CORN TRAY (larger corn tray) (2 req'd on 2344 and 2345 units)	111828	111828	111828	111828
	CENTER CORN TRAY (smaller corn tray)	111829			111829
11	PULL HANDLE (not included with corn tray)	39535	39535	39535	39535
12	HEX NUT #10-32 ESLOK	74549	74549	74549	74549

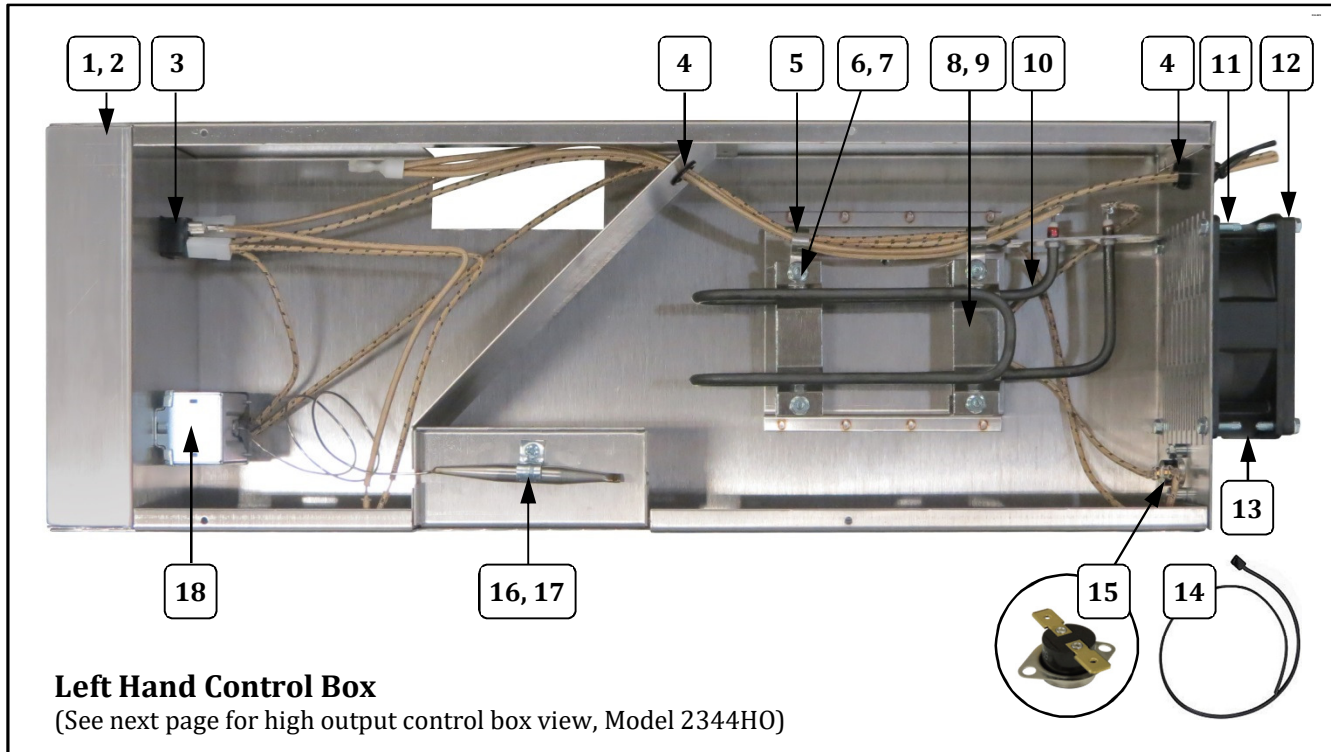


## Cabinet Exterior – Operator View



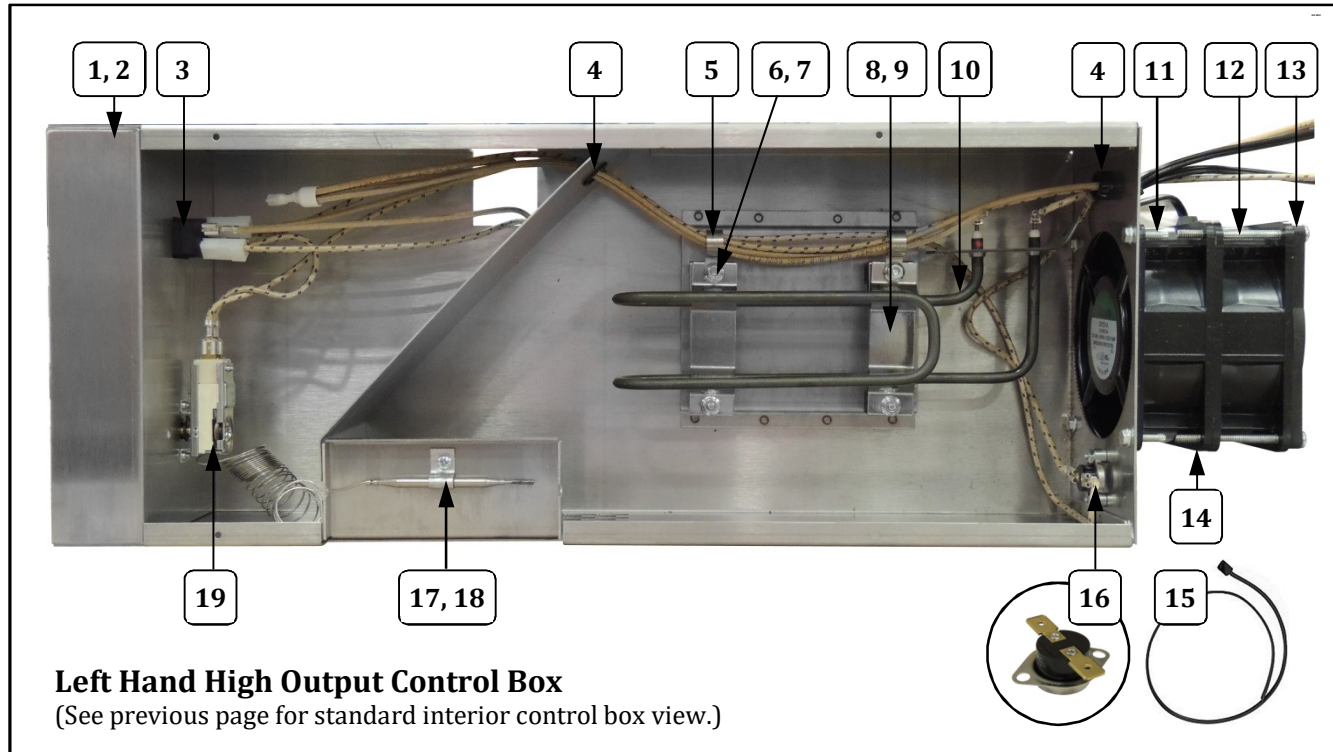
Item	Parts Description	Part Number			
		2343 (30" Unit)	2344 (36" Unit)	2344HO (36" Unit)	2345 (48" Unit)
1	GLASS RETAINER	111853	111842	111842	111823
2	SCREW #8-32 X 3/8 PAN HD PH	74141	74141	74141	74141
3	'Z' BRACKET	39418	39418	39418	39418
4	WARMER DOOR WELDMENT	39385	39300	39300	39301
5	10-24 X 3/8 SLOT HWH T23	38085	38085	38085	38085
6	ACORN NUT #10-24	46528	46528	46528	46528
7	8-32X1/2 FL HD PH MS	20066	20066	20066	20066
8	ACORN NUT #8-32	47702	47702	47702	47702
9	LEFT SIDE BRACKET	39522	39522	39522	39522
10	LEFT DOOR SLIDE	39524	39524	39524	39524
11	RIGHT DOOR SLIDE	39523	39523	39523	39523
12	RIGHT SLIDE BRACKET	39521	39521	39521	39521
13	DRAWER WELDMENT	39822	39818	39895	39824
14	HEAT CONTROL LABEL	40573	40573	40572	40573
15	KNOB FOR HEAT CONTROL	87430	87430	87430	87430
16	GREEN LIGHTED ROCKER SWITCH	42798	42798	42798	42798
17	.500 BUSHING SNAP	47236	47236	47236	47236
18	SR-6P3-4 STRAIN RELIEF (not shown)	76026	76026	76026	76026
19*	LEAD-IN CORD 15 AMP PLUG	22038	22038	22038	22038

## Control Box Interior View (Model 2343, 2344, and 2345)



Item	Part Description	Part Number		
		2343 (30" Unit)	2344 (36" Unit)	2345 (48" Unit)
1	CONTROL BOX WELDMENT (Left Hand)	39815	39815	39815
	RIGHT CONTROL BOX WELDMENT			39820
2	CONTROL BOX COVER (not shown)	39816	39816	39816
3	GREEN LIGHTED ROCKER SWITCH	42798	42798	42798
4	.625 BUSHING SNAP	47282	47282	47282
5	U-CLIP	55215	55215	55215
6	8-32 X 1/2 PH PAN W/SEMS	47124	47124	47124
7	8-32 SERRATED FLANGE NUT	61151	61151	61151
8	HEATER MOUNT (2 mount brackets under each element)	61134	61134	61134
9	HEATER CLAMP (holds element to mount brkt)	61133	61133	61133
10	120 VOLT 750 WATT HEAT ELEMENT (1 required for each control box)	39615	39615	39615
11	8-32 X 3/4 UNSL NON-IND	39008	39008	39008
12	FINGER GUARD	47200	47200	47200
13	AXIAL FAN	40721	40721	40721
14	EXHAUST BLOWER PLUG AND CORD	47199	47199	47199
15	THERMOSTAT WARMER	47385	47385	47385
16	WIRE CLIP	76216	76216	76216
17	SCREW #8-32X3/8 PAN HD PH	74141	74141	74141
18	HEAT CONTROL	87429	87429	87429

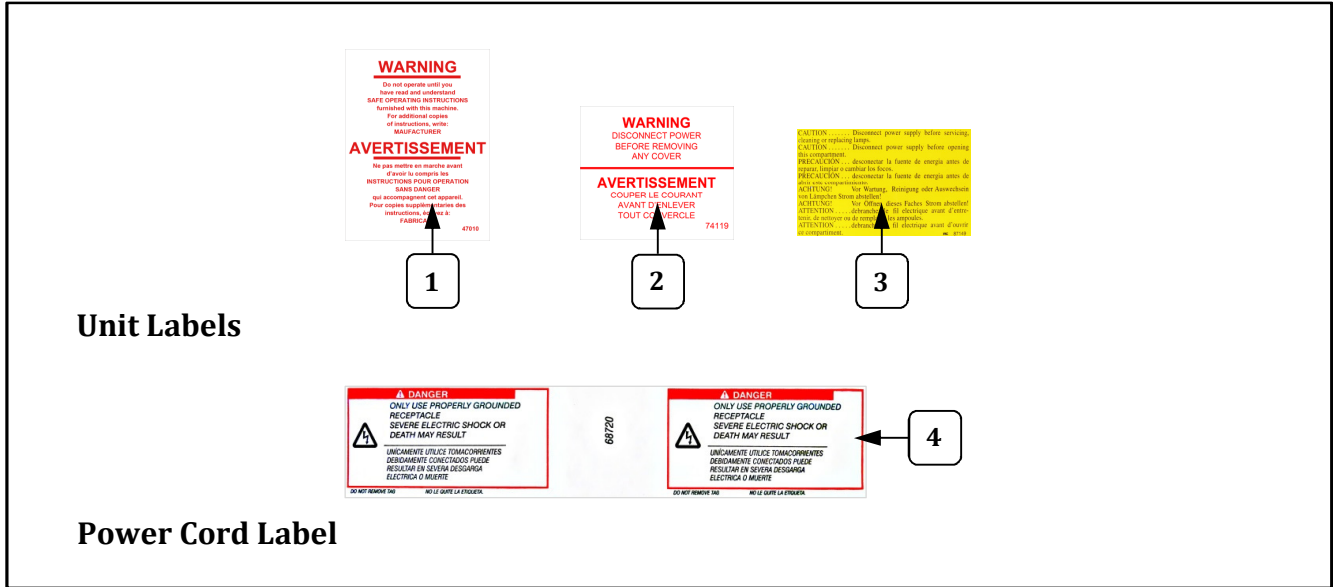
## Control Box Interior View – High Output (Model 2344HO)



Item	Part Description	Part Number
		2344HO (36" Unit)
1	CONTROL BOX WELDMENT (Left Hand)	39620
	RIGHT CONTROL BOX WELDMENT	39627
2	CONTROL BOX COVER (not shown)	39894
3	GREEN LIGHTED ROCKER SWITCH	42798
4	.625 BUSHING SNAP	47282
5	U-CLIP	55215
6	8-32 X 1/2 PH PAN W/SEMS	47124
7	8-32 SERRATED FLANGE NUT	61151
8	HEATER MOUNT (2 mount brackets under each element)	61134
9	HEATER CLAMP (holds element to mount brkt)	61133
10	120 VOLT 750 WATT HEAT ELEMENT (1 required for each control box)	39615
11	8-32 X 3/4 UNSL NON-IND	39008
12	8-32 X 2 PH PAN M/S 18-8	39012
13	FINGER GUARD	47200
14	AXIAL FAN (2 fans required for each control box)	40721
15	EXHAUST BLOWER PLUG AND CORD	47199
16	THERMOSTAT WARMER	47385
17	WIRE CLIP	76216
18	SCREW #8-32X3/8 PAN HD PH	74141
19	HEAT CONTROL	42617



## Safety Labels



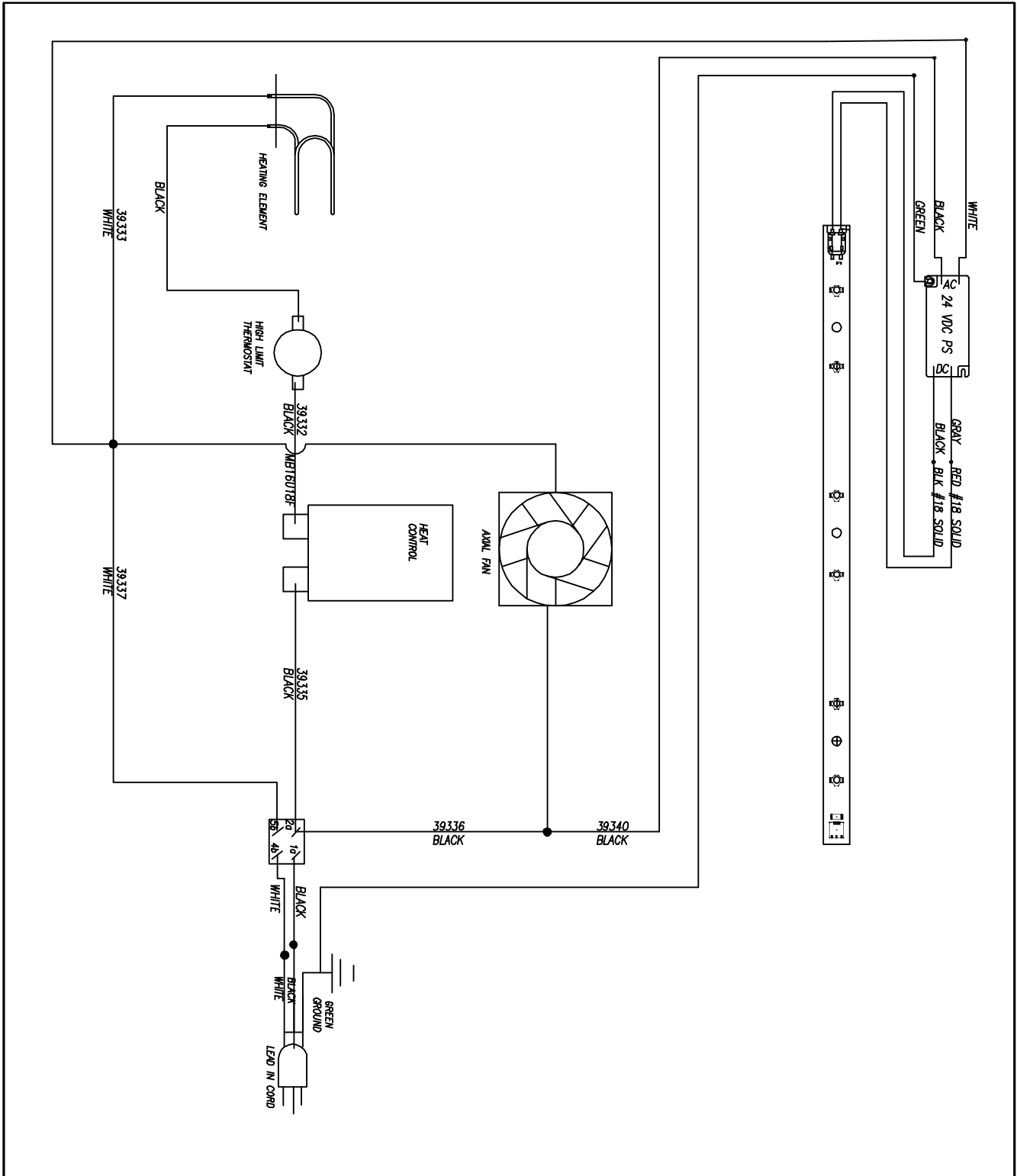
Item	Part Description	Part Number
		All Models
1	LABEL SAFE OPERATING INST	47010
2	LBL WARN DISCONNECT POWER	74119
3	LBL CAUTION DISCONNECT PR	87149
4	WARNING LABEL CORD	68720





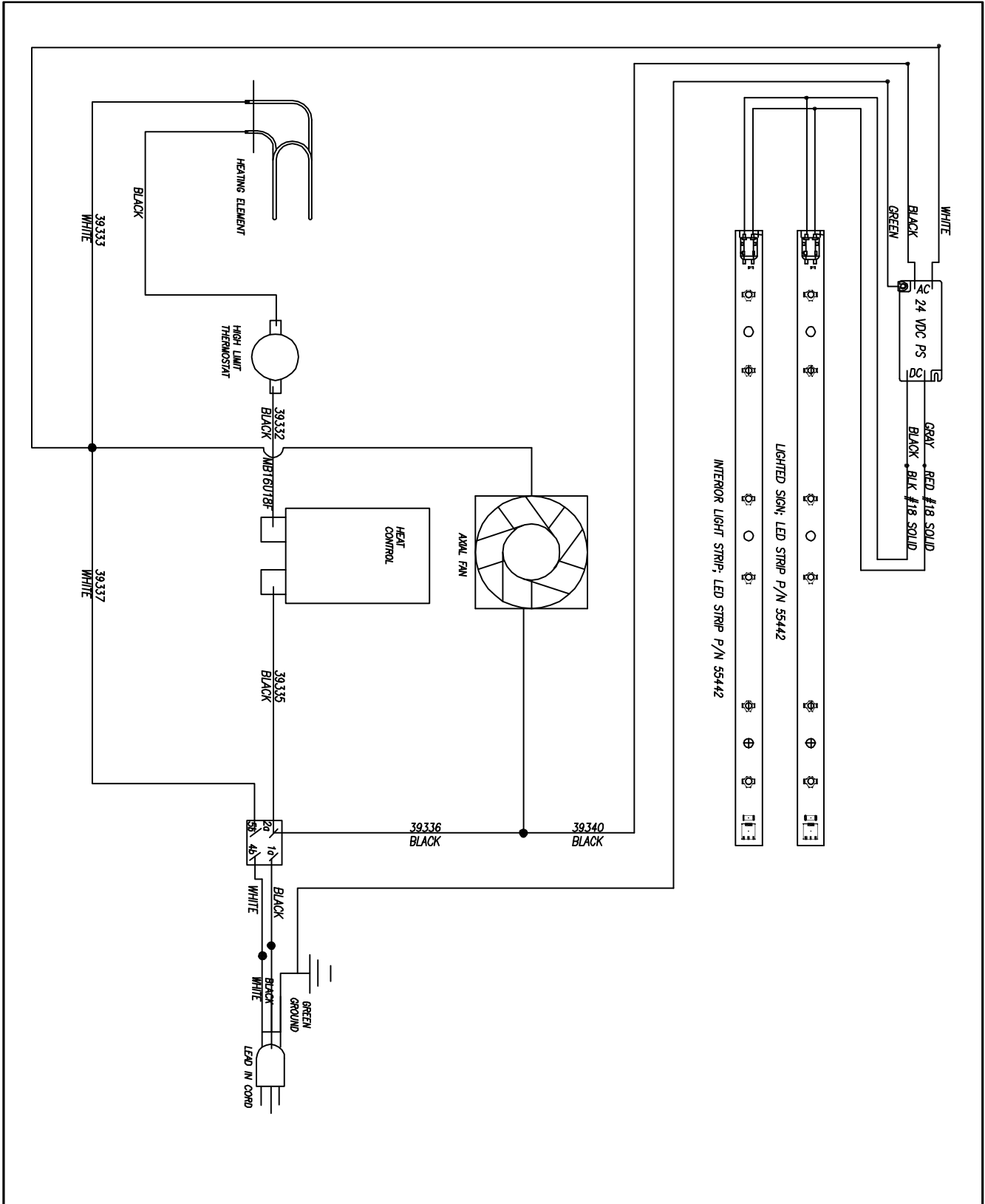
# Wiring Diagram

## Model No. 2343



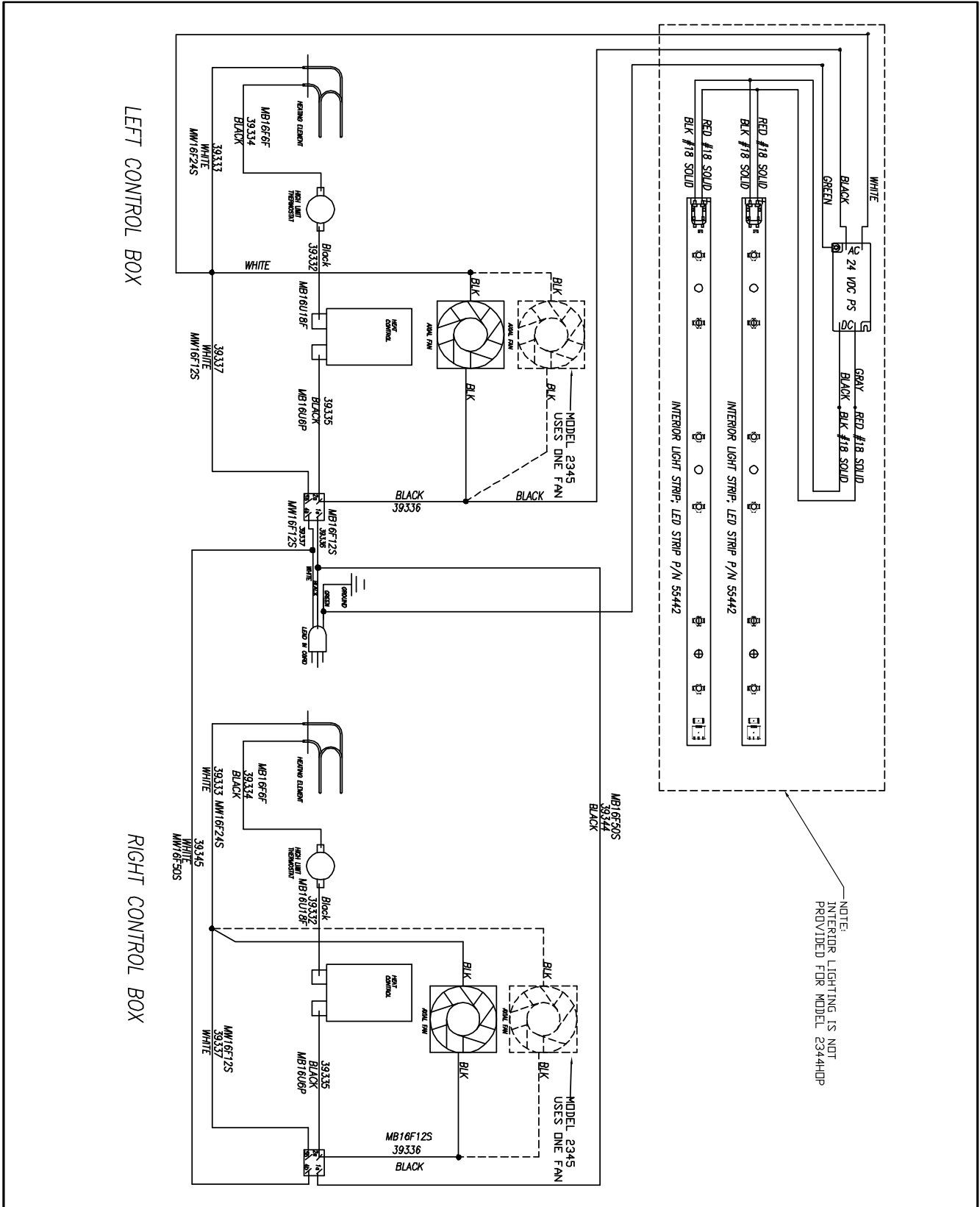


# Model No. 2344





# Model No. 2344HO and 2345



NOTE:  
INTERIOR LIGHTING IS NOT  
PROVIDED FOR MODEL 2344HO



## WARRANTY

Gold Medal Products Co. warrants to the original purchaser each item of its manufacture to be free of defects in workmanship and material under normal use and service. Gold Medal Products Co.'s obligation under this warranty is limited solely to repairing or replacing parts, f.o.b. Cincinnati, Ohio, which in its judgment are defective in workmanship or material and which are returned, freight prepaid, to its Cincinnati, Ohio factory or other designated point. Except for "Perishable Parts" on specific machines, the above warranty applies for a period of two (2) years from the date of original sale to the original purchaser of equipment when recommended operating instructions and maintenance procedures have been followed. These are packed with the machine. Parts warranty is two (2) years, labor is six (6) months.

THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES EXPRESSED OR IMPLIED, AND OF ALL OTHER OBLIGATIONS OR LIABILITIES ON OUR PART, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF. In no event shall Gold Medal Products Co. be liable for special, incidental or consequential damages. No claim under this warranty will be honored if the equipment covered has been misused, neglected, damaged in transit, or has been tampered with or changed in any way. No claim under this warranty shall be honored in the event that components in the unit at the time of the claim were not supplied or approved by Gold Medal Products Co. This warranty is effective only when electrical items have been properly attached to city utility lines only at proper voltages. This warranty is not transferable without the written consent of Gold Medal Products Co.

The term "Original Purchaser" as used in this warranty shall be deemed to mean that person, firm, association, or corporation who was billed by the GOLD MEDAL PRODUCTS CO., or their authorized distributor for the equipment.

THIS WARRANTY HAS NO EFFECT AND IS VOID UNLESS THE ORIGINAL PURCHASER FIRST CALLS GOLD MEDAL PRODUCTS CO. AT 1-800-543-0862 TO DISCUSS WITH OUR SERVICE REPRESENTATIVE THE EQUIPMENT PROBLEM, AND, IF NECESSARY, FOR INSTRUCTIONS CONCERNING THE REPAIR OR REPLACEMENT OF PARTS.

*NOTE: This equipment is manufactured and sold for commercial use only.*



**GOLD MEDAL PRODUCTS CO.**

10700 Medallion Drive, Cincinnati, Ohio 45241-4807 USA

[gmpopcorn.com](http://gmpopcorn.com)

Phone: (800) 543-0862 Fax: (800) 542-1496  
(513) 769-7676 (513) 769-8500